

PETITPLAT POLICIES  
www.PetitPlat.fr

**Please check if the catalog you have is the most recent by visiting**  
<http://www.petitplat.fr/retail.php>

#### Turn-Around Time

Once the order is placed and depending on the order size, I will take between **2 and 6 weeks** to finish the order.

#### Payment

Minimum order amount: **200 €**

Not 180€. I do everything by hand and it takes time. Wholesale is only viable for me if the minimum order amount is 200, so don't ask if I can take in lesser orders.

**The order has to be paid up front.** I won't start working on the order unless I've been paid.

**I don't accept wholesale for International retailer yet because of the custom fees and paypal fees.**

For EU members, I accept Bank Transfer.

For France, I accept Checks and Bank Transfer.

#### Shipping

I use La Poste with tracking and insurance.

Shipping prices for France: 11€

Shipping prices for the European Union are: 19€

Delivery times are approx.:

2-7 days for France

5-10 days for EU members

#### Packaging

Please let me know if you need packaging and visit cards and what type of packaging.

By default, you only get your order.

I have a ready biography, if you'd like to present who's behind the work, just ask if you'd like it.

#### Refunds/Returns

I don't accept returns for wholesale orders.

However if something arrives broken or damaged, I will replace it.

#### Ring Sizes

I have 2 ring bases:

- Brass metal: unplated, plated in copper or silver.

USA minimum size is 7  $\frac{3}{4}$

German minimum size: 17  $\frac{3}{4}$

French minimum size: 56  $\frac{1}{2}$

- Sterling silver and adjustable between size 6-8.

German Size: 16  $\frac{1}{2}$  à 18

French Size: 52  $\frac{3}{4}$  à 57  $\frac{3}{4}$

#### Prices

You have to use the retail prices indicated in the catalog to sell the items.

However, if you're able to sell them for more, please do. (thanks for letting me know the new prices)